

Presentation overview

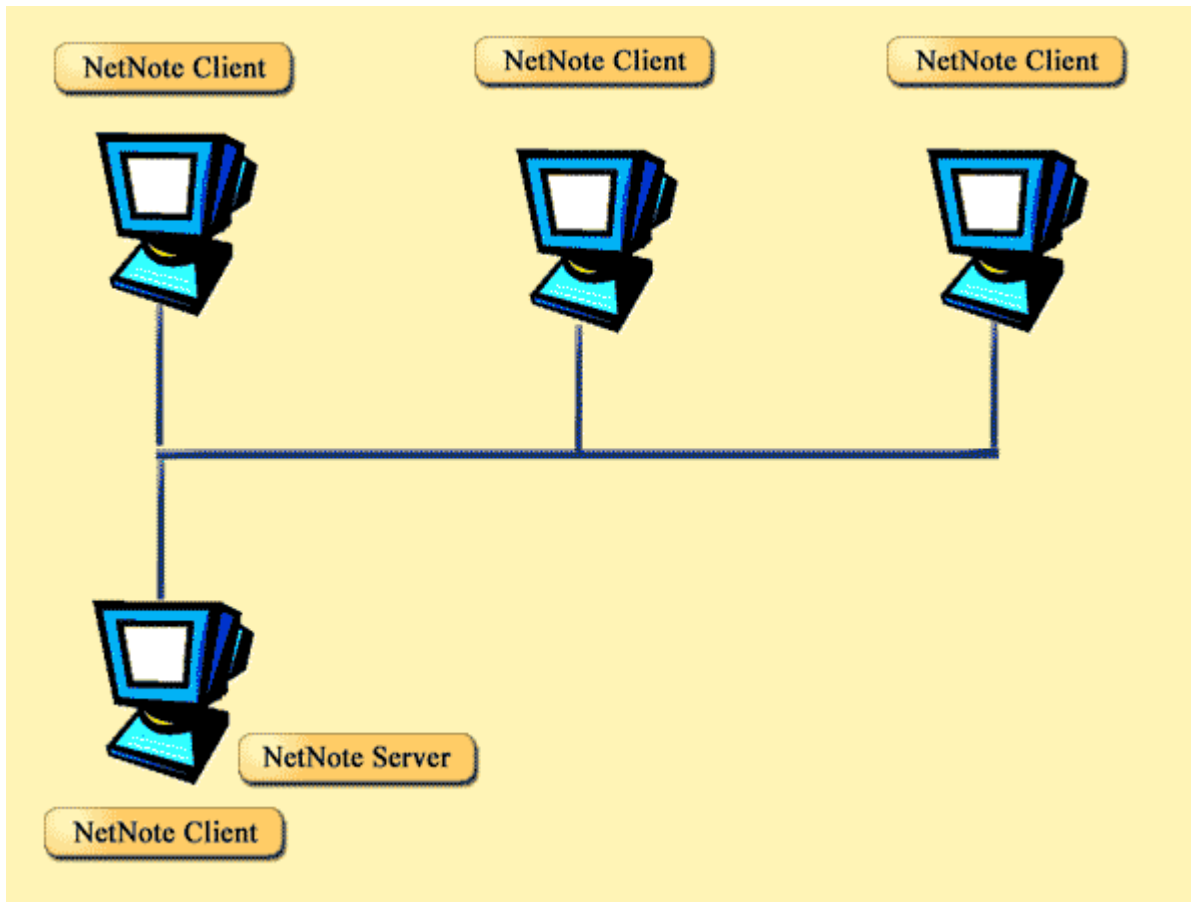
This presentation will show you how **NetNote integrates with AVImark** and how you can benefit from it.

There are **more interactive presentation** on our site (www.alshare.com) to show you the power of NetNote (including **installing NetNote and NetNote Server** on your network, improving your productivity with the **models**, installing a **CallerID box** and the **CallerID Plug-In**,...)

Requirements

The AVImark / NetNote integration requires that you have both NetNote and AVImark installed on each PC.

You also need to install and run NetNote Server.



If you have not installed NetNote or NetNote Server, you should read the Step-by-Step Installation guide first.

That document will explain you exactly how to install NetNote and NetNote Server. Every step is clearly detailed with explanation and screen snapshots.

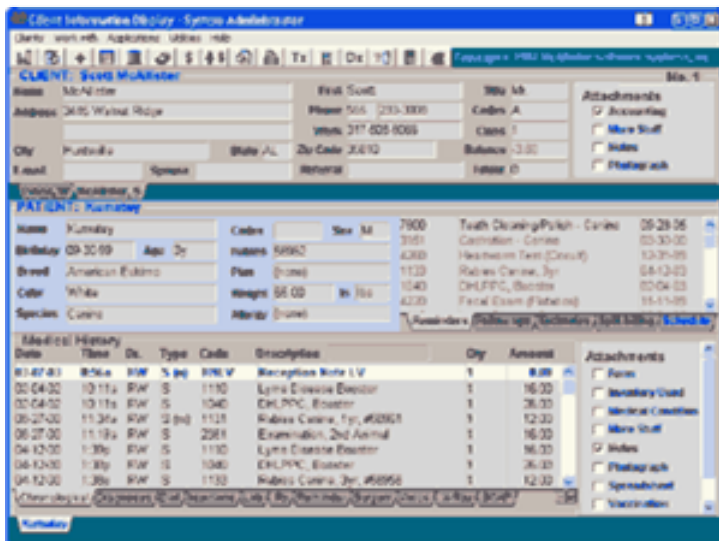
It also includes a troubleshooting guide to help you resolve common networking problems ([Online guides here](#)).

If your installation is complete and functioning, you can continue reading this presentation to learn how to send notes to other users.

Two different ways to interact with AVImark

There are two ways to interact between NetNote and AVImark:

- Create a note based on AVImark current screen
- Ask AVImark to display the client corresponding to the current note.



Create notes that contain data grabbed automatically from the AVImark active Client and Patient



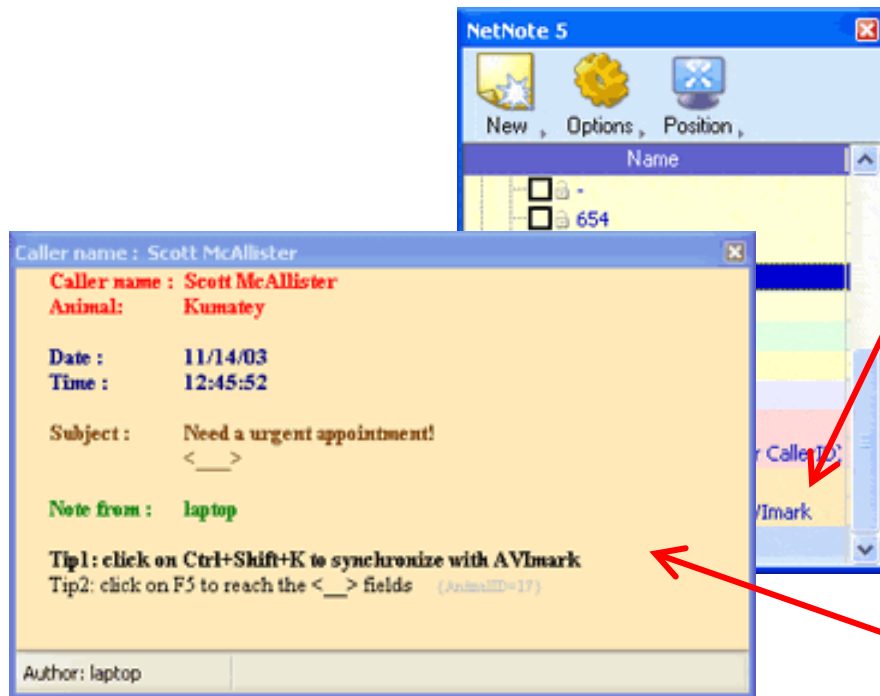
Synchronize AVImark with the current note: AVImark then displays the Client and Patient described in the note.

Using the AVImark default model (1/5)

NetNote includes a default Phone call type of model that is immediately compatible with AVImark.

The basic way to create new note based on this model is to double-click on the AVImark model in the main NetNote window.

A window then appears asking for a note summary. You don't need to enter anything: it will be automatically filled with the first line of the note (in this case, with the client name)

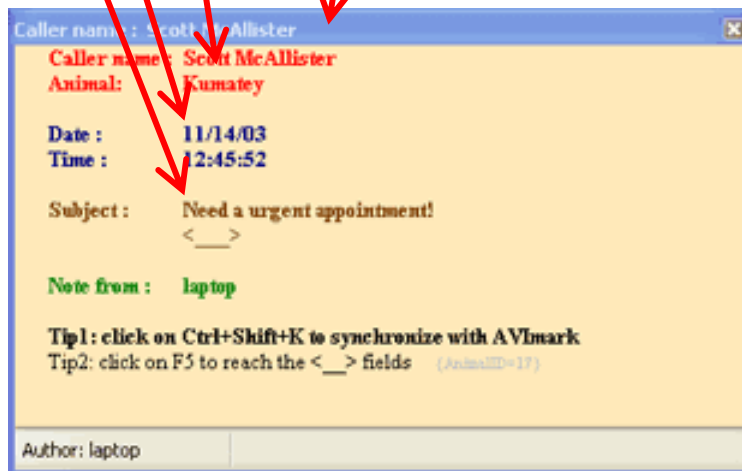
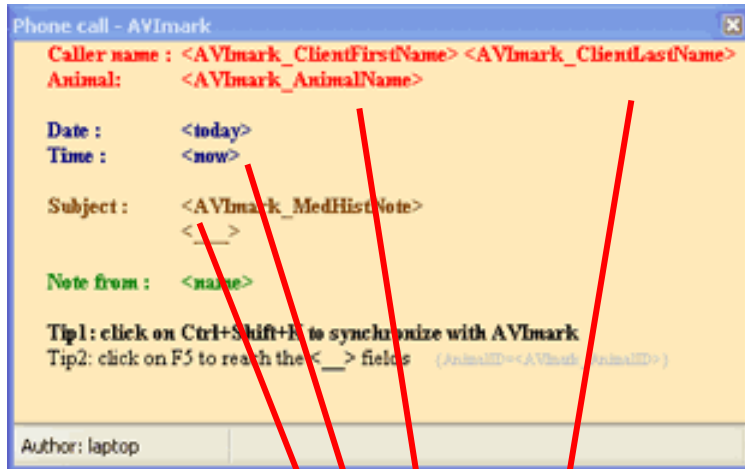


When you click on OK, this window disappears and a new note appears on the screen.

If AVImark is running on this PC, the note content looks like this sample: you see in the note some information coming from the current AVImark client.

Using the AVImark default model (2/5)

Let's first understand what the AVImark default model is...



If you are new to NetNote models, please read our **guide** on that subject on our site ([Online guides here](#)).

As an analogy, you can compare NetNote models with Word documents containing AVImark merge words.

A model is a note you can use to create other notes based on it.

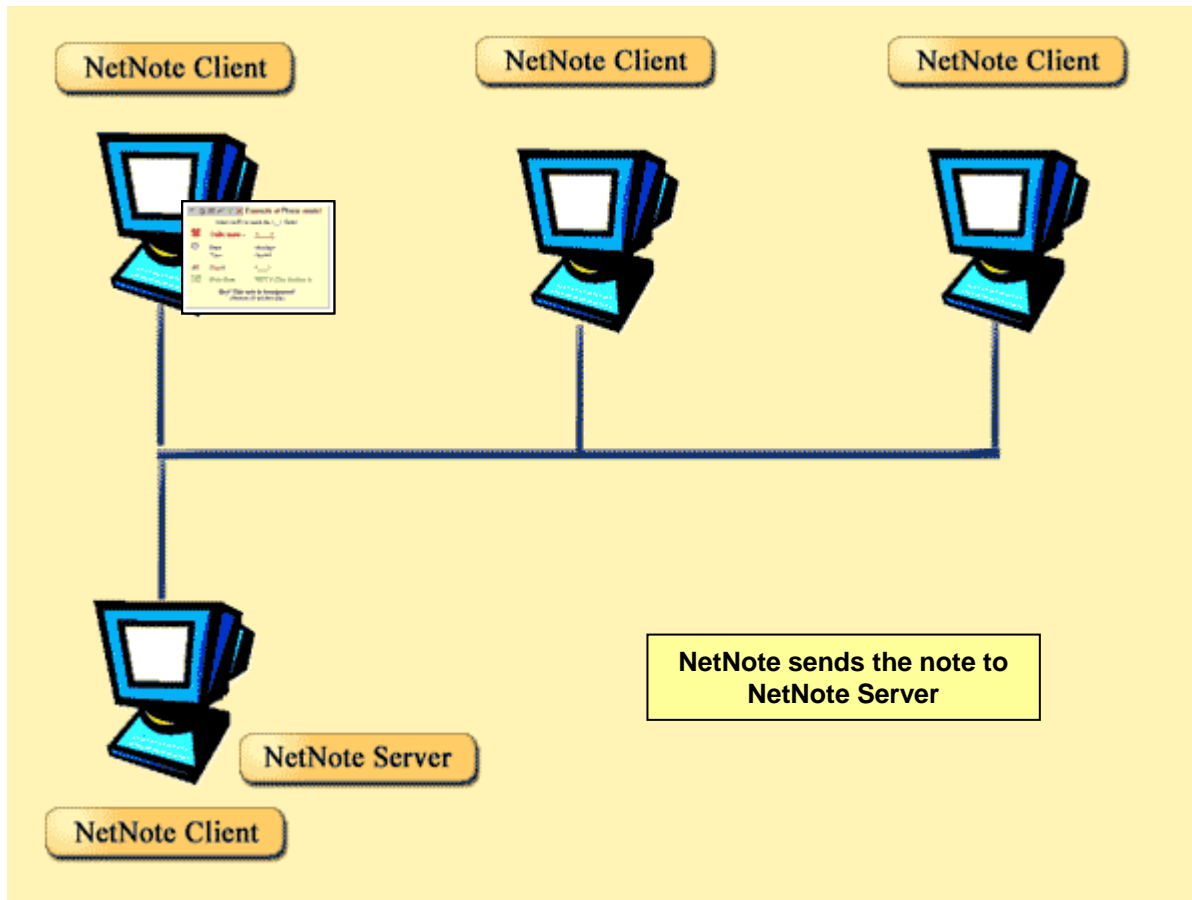
A model can contains special fields (equivalent to the merge words) that are replaced by a certain value when you create a note based on that model.

On the left you can see a note (top) based on the default AVImark model and the model itself (bottom).

You can clearly see the fields (<...>) replaced by a value (the exception is <__> which is an edit field).

Using the AVImark default model (3/5)

Once you have a new note filled with your Client information, you can send it to any other PC...



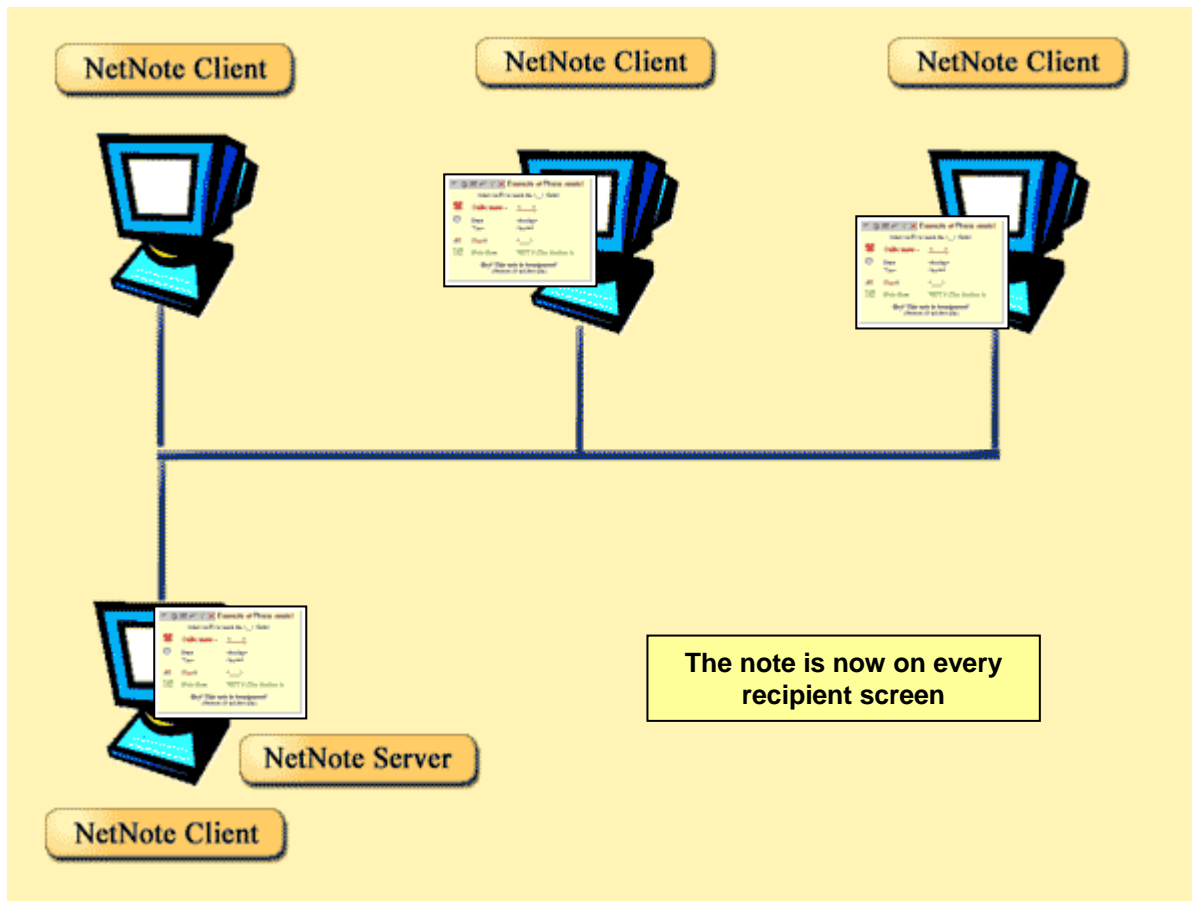
If you are new to NetNote and don't know how to send notes, please read our **other guides** on that subject on our site ([Online guides here](#)).

You should at least read the 2nd one: Create a note and send it.

There is nothing specific to the AVImark integration here: this is a simple note sending (with or without special options like the "Destroy everywhere").

Using the AVImark default model (4/5)

The note is then displayed on every recipient workstation.



Once again, this is a simple note sending. And you can use any sending option you want ("Destroy everywhere"; keep local note, temporary note,...).

Let's see how the recipients user can synchronize this note with their local AVImark window...

Using the AVImark default model (5/5)

When a recipient has something to do concerning the note, he can ask NetNote to display the Client & Patient information in AVImark...

The screenshot shows a NetNote window with a note from 'laptop' dated 11/14/03. The note subject is 'Need a urgent appointment!'. A yellow callout box with a red arrow points to the note, containing the text: 'Select the note and press Shift + Ctrl + K'. Below the note, the AVImark interface is visible, showing client information for 'Kumatey' and a list of medical history items.

Caller name : Scott McAllister
Caller name : **Scott McAllister**
Animal: **Kumatey**
Date : **11/14/03**
Time : **12:45:52**
Subject : **Need a urgent appointment!**
< >
Note from : **laptop**
Tip1: click on **Ctrl+Shift+K** to synchronize with AVImark
Tip2: click on **F5** to reach the < > fields (Address=17)
Author: laptop

Select the note and press Shift + Ctrl + K

Name	Monday	Code	Sex	Age	7900	Tooth Cleaning/Polish - Curbs	09-29-06	
Birthdate	09-30-09	App	Dr	nutans	48962	3151	Calcium - Curbs	05-30-00
Breed	American Bulldog	Plan	(none)		4089	4089	Heartworm Test (Curbs)	12-31-05
Color	White	Weight	65.00	lb	1123	1123	Rabies Curbs, 3yr	04-12-03
Species	Canine	Money	(none)		1040	1040	CHLPPC, Curbs	02-04-03
					4239	4239	Facial Exam (Polished)	11-11-05

Medical History	Date	Time	Dr.	Type	Code	Description	Qty	Amount	Attachments
01-07-03	08:56a	RAW	S	(none)	1090	Straylight Note LV	1	8.00	<input type="checkbox"/> Files
02-04-03	10:11a	RAW	S		1110	Lyme Disease Booster	1	16.00	<input type="checkbox"/> Monetary Used
02-04-03	10:11a	RAW	S		1040	CHLPPC, Booster	1	36.00	<input type="checkbox"/> Monetary Coustion
06-27-03	11:34a	RAW	S	(none)	1113	Rabies Curbs, 3yr #42961	1	12.00	<input type="checkbox"/> More Staff
06-27-03	11:19a	RAW	S		2261	Examination, 2nd Animal	1	16.00	<input type="checkbox"/> Files
04-12-03	1:39p	RAW	S		1110	Lyme Disease Booster	1	16.00	<input type="checkbox"/> Photograph
04-12-03	1:39p	RAW	S		1040	CHLPPC, Booster	1	36.00	<input type="checkbox"/> Spreadsheet
04-12-03	1:39p	RAW	S		1113	Rabies Curbs, 3yr #48956	1	12.00	<input type="checkbox"/> Vaccination

To display the Client & Patient information in AVImark:

- Select the note by clicking on it;
- Press these keys: **Shit + Ctrl + K**

The AVImark screen then displays the corresponding Client.

Modifying the AVImark default model (1/4)

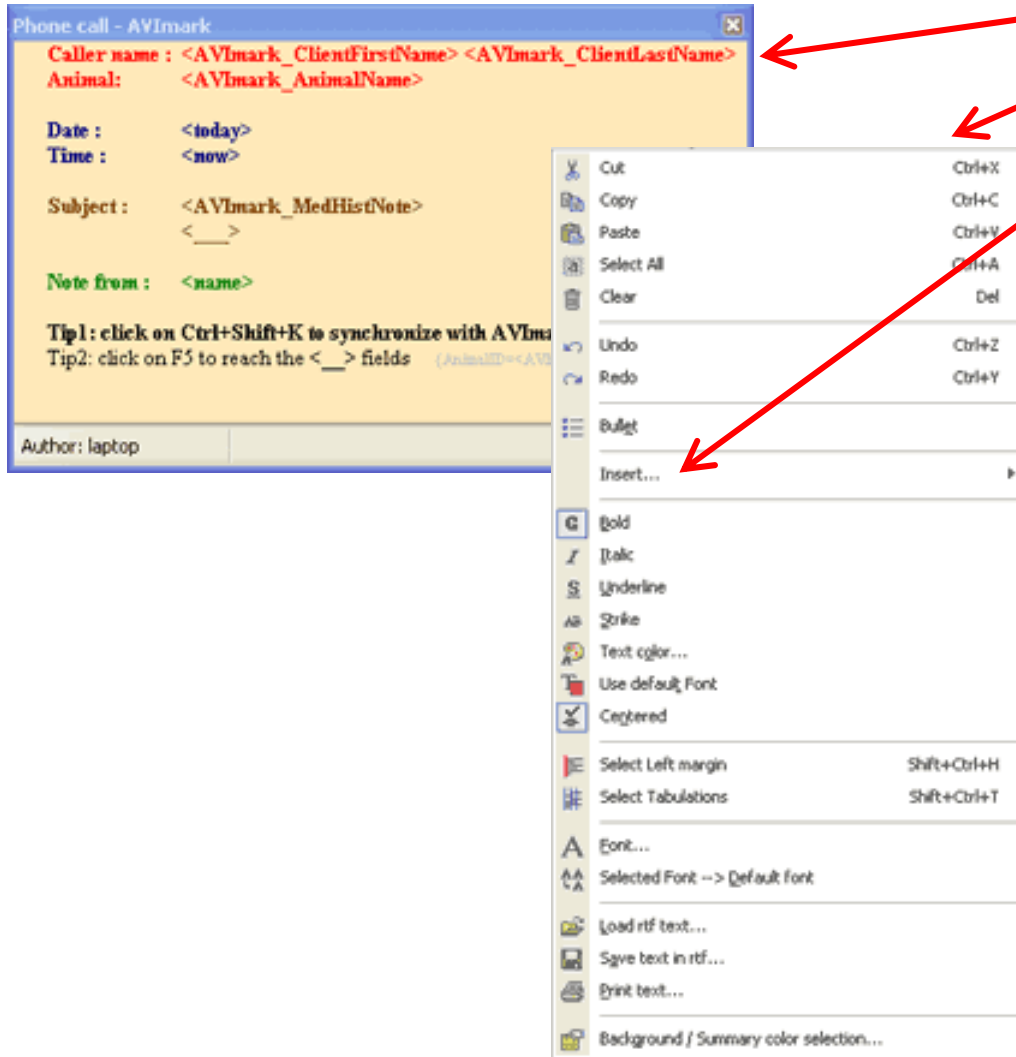
The default AVImark model is a simple extension of the phone model. And as any model, you can modify it to your convenience.

The next pages will show you the AVImark particularities compared to a classic model. However, you should be familiar with models concept before modifying it.

Please the read carefully the guide dedicated to the model and how to use them ([Online guides here](#)).

Modifying the AVImark default model (2/2): AVImark special fields

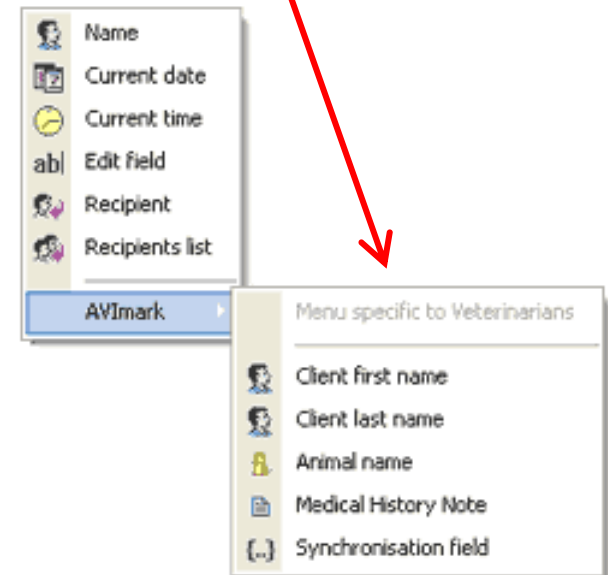
A NetNote model contains **dynamic fields** that are replaced with real values when you create a note based on that model.



Here is the default AVImark model with its dynamic fields (they all look this way: <.....>).

To **add a model field**, **right-click** inside the note text. An contextual menu appears.

Select the **"Insert..."** and then **"AVImark"** item to display the AVImark fields menu:



Each item of this menu (except the AVImark one) **will insert a field** in the note at the text cursor position.

The next page lists all these AVImark fields and explains their meaning.

Modifying the AVImark default model (3/4): AVImark special model fields (2)

Here is a description of the most important AVImark fields:

Name	Representation	Meaning
Client first name	<AVImark_ClientFirstName>	The current client (in AVImark) first name
Client last name	<AVImark_ClientFirstName>	The current client (in AVImark) last name
Animal name	<AVImark_AnimalName>	The current patient (in AVImark) name
Medical History Note	<AVImark_MedHistNote>	Note associated with the selected medical history line (*)
Synchronization field	<AVImark_AnimalID>	<p>Mandatory field for the AVImark synchronization.</p> <p>You need to place this field in every model you want to use with AVImark. The value is the patient ID. It's used when you press Shift+Ctrl+K: NetNote gives that ID to AVImark and ask him to display the corresponding Client & Patient.</p> <p>You can choose a small font and a light color so it's not clearly visible, as in the default AVImark model.</p>

(*) See next page for an example.

Modifying the AVImark default model (4/4): The “Medical history note” Field

The “Medical history note” is a powerful field, and here is how it works:

Date	Time	Dr.	Type	Code	Description	Qty	Amount
03-07-03	8:56a	RW	S (n)	RNLV	Reception Note LV	1	0.00
02-04-02	10:11a	RW	S	1110	Lyme Disease Booster	1	16.00
02-04-02	10:11a	RW	S				26.00
08-27-00	11:34a	RW	S (m)				12.00
08-27-00	11:19a	RW	S				16.00
04-12-00	1:39p	RW	S				26.00
04-12-00	1:38p	RW	S				12.00
04-12-00	1:38p	RW	S				

Attachments:

- Form
- Inventory Used
- Medical Condition
- More Stuff
- Notes
- Photograph
- Spreadsheet
- Vaccination

Caller name : Scott McAllister

Caller name : Scott McAllister
Animal: Kumatey

Date : 11/14/03
Time : 12:45:52

Subject : Need a urgent appointment!
<_>

Note from : laptop

Tip1: click on Ctrl+Shift+K to synchronize with AVImark
Tip2: click on F5 to reach the <_> fields (ActionID=17)

Author: laptop

When you create a note based on a model containing this field, it's replaced by the note associated with the selected medical history entry.

Here, for example, the patient Kumatey has several medical history entries. The first one is currently selected and has an associated note (the Notes attachment is red): “Need an urgent appointment!”.

If you create a note while this first history line is selected, the <AVImark_MedHistNote> is replaced by “Need an urgent appointment!”.

Be careful, you don't need to open the note as shown is the snapshot, you just need to select a line with an attached note in the Medical History list.

Annex 1: AVImark fields

Client related	Representation
Title	<AVImark_ClientTitle>
First name	<AVImark_ClientFirstName>
Last name	<AVImark_ClientFirstName>
Address	<AVImark_ClientAddress>
Address (2)	<AVImark_ClientAddress2>
City	<AVImark_ClientCity>
State	<AVImark_ClientState>
Zip code	<AVImark_ClientZipCode>
Home phone area code	<AVImark_ClientArea>
Home phone	<AVImark_ClientPhone>
Business phone	<AVImark_ClientBusinessPhone>
Fax	<AVImark_ClientFax>
Spouse phone	<AVImark_ClientSpouse>
E-mail	<AVImark_ClientEmail>
Preferred Doctor	<AVImark_ClientDoctor>
Client notes	<AVImark_ClientNote>

Patient related	Representation
Animal name	<AVImark_AnimalName>
Animal birthday	< AVImark_AnimalBirthday>
Animal species	< AVImark_AnimalSpecies>
Animal breed	< AVImark_AnimalBreed>
Animal note	< AVImark_AnimalNote>

Misc	Representation
Medical History Note	<AVImark_MedHistNote>
Medical History Description	<AVImark_MedHistDescription>
Synchronization field	<AVImark_AnimalID>

Congratulations!

You should now have a better picture of the AVImark integration in NetNote!

Don't forget to read the other **interactive presentation** on our site www.alshare.com. They will teach you how to use the main NetNote features; including **installing NetNote and NetNote Server** on your network, improving your productivity with the **models**, installing a **CallerID box** and the **CallerID Plug-In**,...